



## CUSTOMER COMPLAINT FORM

Dear Valued visitor,

Please if you are not satisfied from the receiving goods or services of Santorini Crystal Blue Boutique Hotel, do not hesitate to express your view. Use [info@santorinicrystalblue.com](mailto:info@santorinicrystalblue.com) to email this form directly to the top management of the hotel.

Name of Customer :

Date of Complaint :

Nature of Complaint:

Hospitality or behavior of the staff

Promptness

Cleanliness of Facilities

Quality of Food

Housekeeping Facilities

Other

Please give details of Complaint (brief description) :

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To be filled in by the hotel person / department responsible for corrective action :

Immediate Action Taken :

Name & Signature - Incharge of Dept.

Date :